

**Government of Jammu and Kashmir
Services Selection Board
Zum Zum Hotel Rambagh Srinagar**

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NOTICE**

Subject: -Modification / Rationalization of selection criteria for the post of **Telephone Operator (Hospitality & Protocol Department)** advertised vide Notification No: - 10 of 2008 dated: - 30-07-2008 Divisional Cadre Jammu / Kashmir, Item No: - 002 & 012.

1) The Board has detected discrepancy in the selection criteria for the post **Telephone Operator (Hospitality & Protocol Department)** advertised vide Notification No: - 10 of 2008 dated: - 30-07-2008 Divisional Cadre Jammu / Kashmir, Item No:- 002 & 012. No weightage has been earmarked to the **one year refresher course in Hotel Management** which is one of the prescribed qualification for the said post. For clarity the prescribed qualification for the said post is shown herein below:

“Matric and above with one year experience in handling EAPBX and having passed one year refresher course in Hotel Management from recognized Institute”

2) The Board has decided to recast the criteria so as to give the level field to all the qualifications prescribed for the said post. This step has been necessitated in order to save the selection process from judicial scrutiny.

PREVIOUS CRITERIA

i) Matric	: - 50 points (on prorata basis)
ii) 10+2	: - 10 points (on prorata basis)
iii) Grad	: - 10 points (on prorata basis)
iv) Experience in handling EAPBX beyond 01 year (02 points for each year subject to maximum of 05 years)	: - 10 points
v) Viva Voce	: - 20 points
TOTAL	: - 100 points

RECAST

i) Matric	: - 30 points (on prorata basis)
ii) 10+2	: - 10 points (on prorata basis)
iii) Graduation	: - 10 points (on prorata basis)
iv) Experience in handling EAPBX beyond 01 year (03 points for each year subject to maximum of 05 years)	: - 15 points
v) One year refresher course in Hotel Management from subject to maximum of Recognized institute	: - 15 points (Across the Board)
vi) Viva Voce	: - 20 points
TOTAL	: - 100 points

**Sd/-
G. S. Chib (KAS)
Secretary
Services Selection Board**

No: - SSB/Secy/Sel/1827-33

Dated : - 10/06/2010

Copy to the:-

- 1) Principal Secretary /Secretary to Government, Hospitality & Protocol Department Civil Sectt. Srinagar.
- 2) Commissioner / Secretary to Government, General Administration Department Civil Sectt. Srinagar.
- 3) Director Information J&K for publication of Notice in all dailies of J&K State for three consecutive days.
- 4) Director, Doordarshan Kendra, Srinagar / Jammu for telecasting the substance of the notice for three consecutive days in addition to the Rozgar Bulletin.
- 5) Director, Radio Kashmir Srinagar/ Jammu/ Leh/ Bhaderwah/ Kupwara/ Kargil for putting the notice on air for three consecutive days in addition to the Rozgar Bulletin.
- 6) Senior Law Officer Services Selection Board.
- 7) Administrative Officer Services Selection Board Jammu / Srinagar.
- 8) Office file